EN

# OWNER'S MANUAL

ROSE AIR Lite **RW800**

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# Safety Precautions

## 1. Warnings

1. Do not apply excessive force to the product, throw it, or strike it with sharp objects.
2. Children should only use the product under adult supervision to ensure they use it properly.
3. Use within a temperature range of 0°C to 40°C and do not use in hot or humid conditions. Install the product in a well-ventilated area, not an enclosed space. The product may break, corrode, overheat, or catch fire in an environment below 0°C or in a sealed environment with a high temperature, such as a sauna. Moisture or liquid can also damage the surface of the product and its circuit components.
4. Use a DC power adapter rated 5 V / 1.5 A or higher. Using a lower-rated adapter may cause operational errors or damage (decreased performance) to the product.
5. Do not spill dirt or liquid on the product, as these may damage the components and circuits. If the product gets wet, do not turn it on and contact your nearest service center. However, free repairs are not available in this case.
6. Do not connect accessories that are not certified by ROSE to the product.
7. Install this product at least 1 m (3 ft) away from devices that may cause radio interference (wireless routers, microwave ovens, etc.). Noise may be generated by electromagnetic waves.
8. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may have an undesired effect on operation.

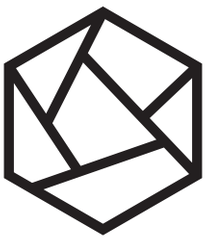
9. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference using one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

10. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authorization to operate the equipment.
11. This device should be installed and operated with a minimum of 20 cm between the radiator and your body.

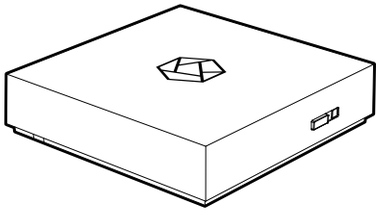
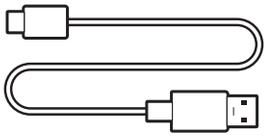
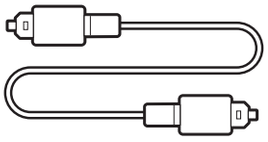
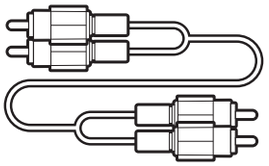
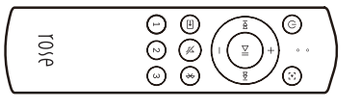
# 2. Precautions

1. The contents of the owner’s manual are based on the default settings of the product.
2. Parts of this manual may be changed without prior notice to the user in order to improve product performance.
3. The features and additional services of the product may vary depending on the country, the software specifications, and any policy changes of the service provider.
4. Repairs required due to user negligence or product failure may erase user data (music files, video files, etc.). ROSE is not responsible for any damage or loss of data.
5. If you use Bluetooth and 2.4GHz band wireless LAN together, the Wi-Fi connection may be slow or audio playback through Bluetooth may not work properly due to signal interference. If you are using them at the same time, we recommend using wireless LAN connections in the 5GHz band.
6. Do not use chemical solutions (alcohol, thinner, solvents, etc.) or detergent to clean the product. Applying chemical solutions to the product can create heat and cause it to catch fire. When cleaning the product, wipe it with a soft cloth or dry towel.
7. Do not disassemble, modify or repair the product on your own. If you do, you will no longer qualify for free repairs. If a malfunction occurs because of this, contact an authorized service center for repairs.
8. Only programs provided by the manufacturer are allowed. Transferring independently created files or user-modified files to the product may cause operational errors or serious problems with the product. ROSE is not responsible for any problems that arise in this case.
9. If you won't be using the product for an extended period, disconnect the USB power cable. Even when the power is off (standby mode), a minimal current continues to flow through the device, so disconnect the USB power cable to prevent power consumption.
10. After you connect the power and turn on the equipment with the power button, it takes about 15 seconds to complete booting, so please wait.
11. Do not power on the device within 10 seconds after shutting off the power and entering manual standby mode.
12. When power is connected for the first time, the device boots for approximately 12 seconds and then enters network setup mode, during which the white LED blinks. To enter active standby mode, you must complete the network setup and remote control pairing  via the ROSE AIR app. Then you can power on the device using either the Bluetooth remote control or the ROSE AIR app.
13. Do not use the product near water. Do not expose the product to dripping or splashing liquid and do not place objects containing liquids, such as vases, on the device.
14. Install the product according to the product installation and orientation instructions.
15. Unplug the product during lightning storms or when unused for long periods of time.



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# Components List

| | | |
|---|---|---|
| 1 | Main Device |  |
| 2 | User Manual |  |
| 3 | USB-C Cable |  |
| 4 | Optical Cable |  |
| 5 | RCA Cable |  |
| 6 | Remote Control (Sold separately) |  |

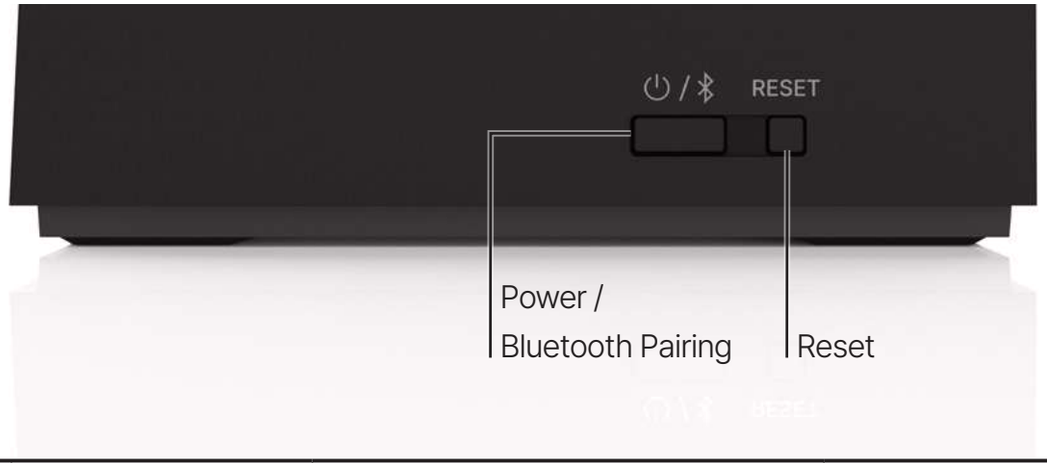
# Locations/Functions of Buttons and Ports

## 1. Front of the Product




| Status | LED Operation | LED Color |
|---|---|---|
| **Power On / Boot up** | Turn On | Blue |
| **Network Setup (Network Connect Ready)** | Blinking (1 sec interval) | White |
| **Wi-Fi or Ethernet (Network) Disconnection** | Blinking (0.5 sec interval) | Red |
| **BT Pairing Operation** | Blinking (1 sec interval) | Blue |
| **If SPDIF Source is selected in the app, when there is no input signal.** | Blinking (1 sec interval) | Yellow |
| **Normal Operation (Play/Pause/Ready etc, Music Operation)** | Turn On | Light Green |
| **Factory Reset (Automatic reboot after factory reset)** | Turn Off | - |
| **OTA Update (Remote Update)** | Blinking (1 sec interval) | Orange |
| **Standby** | Turn On | White |

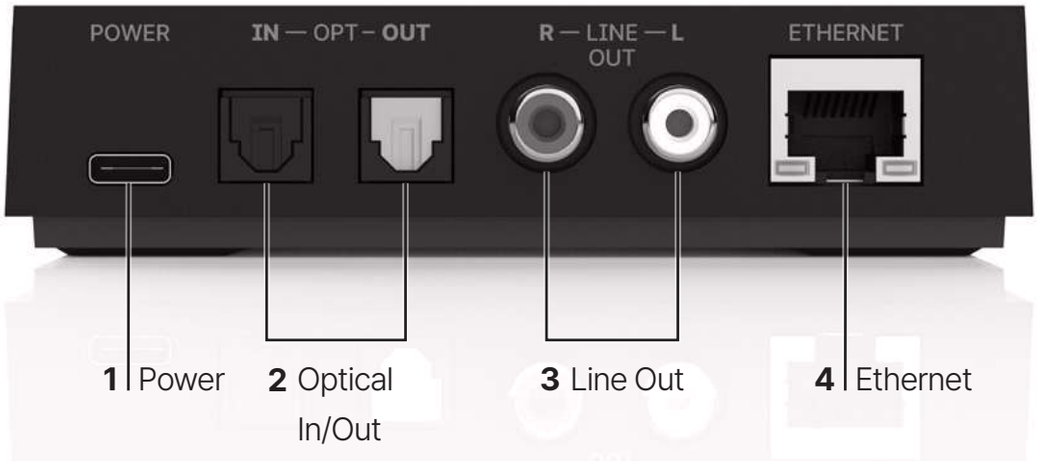
# 2. Right Side of the Product




| | | | |
|---|---|---|---|
| **Power / Bluetooth Pairing** | **0.5 sec – 3 sec** | Power On / Standby | Color by Status (Standby: white on) |
| | **3 sec – 7 sec** | BT Pairng | Blue Blink |
| | **7 sec –** | Wi-Fi / Network Setup | White Blink |
| **Reset** | **– 3 sec** | Soft Reset | Keep Initial Settings |
| | **3 sec – 10 sec** | Factory Reset | Reset Settings |

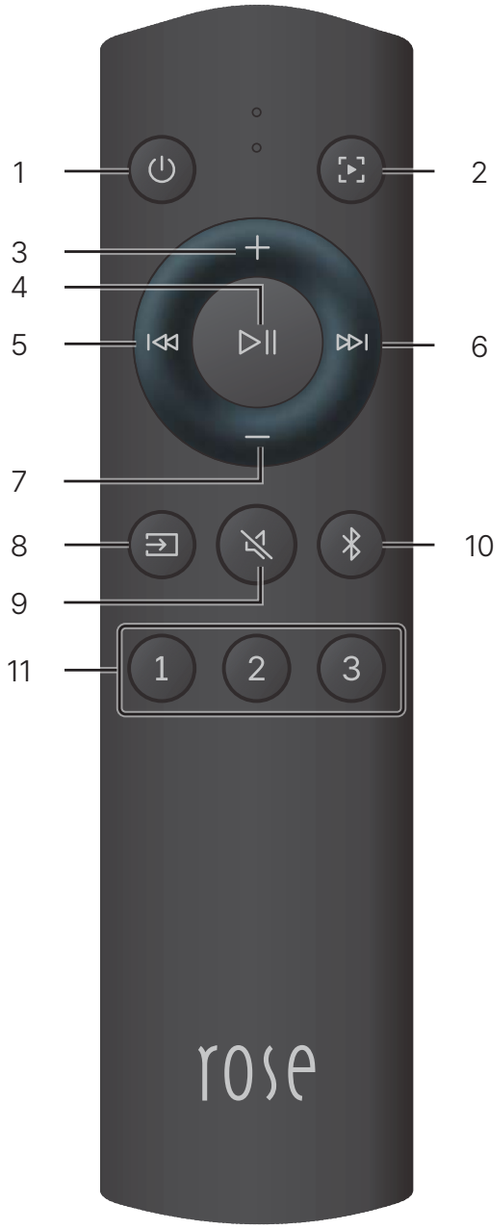
※ If there is no operation for 20 minutes, the device will automatically enter standby mode.
The standby timer can be adjusted in the ROSE AIR app. (Off / 20 min (Default) / 1 hour / 2 hours)

# 3. Rear of the Product




| | | |
|---|---|---|
| **1** | **Power** | Connect the USB-C power cable to supply power. |
| **2** | **Optical In/Out** | Connect an OPTICAL cable to this port to receive digital signals from an external device or to output digital signals from this device to an external one. |
| **3** | **Line Out** | This output terminal delivers the RCA analog audio signal from the device to an external audio device. |
| **4** | **Ethernet** | 10/100 BASE-T Ethernet can be used by connecting the LAN cable to this port. It is recommended to use a Cat 6 or higher shielded cable. |

# 4. Remote Control




| | | | |
|---|---|---|---|
| **1** | **Power On/Off** | Power the set on or off. | |
| **2** | **View Playback Screen** | | |
| **3** | **Volume Up** | Press and hold to adjust the volume up. | |
| **4** | **Play / Pause Current Song** | | |
| **5** | **Play Previous Song** | | |
| **6** | **Play Next Song** | | |
| **7** | **Volume Down** | Press and hold to adjust the volume down. | |
| **8** | **Source Switch** | Switch Between Network Streaming and Optical Input. | |
| **9** | **Mute** | Mute the music. | |
| **10** | **Bluetooth Switch** | – 3 sec | Switches the device to Bluetooth (BT) receiving mode. |
| | | 3 sec – | Switches the device to pairing mode. |
| **11** | **Favorites** | | |

- Press and hold buttons 8 (Source Switch) and 10 (Bluetooth Switch) simultaneously for 3 seconds to start remote control pairing. When the device enters pairing mode, the LED on the remote control blinks.

※ This remote control uses Bluetooth and may malfunction if the supplied power decreases. In this case, replace the battery before use.

# Product Installation

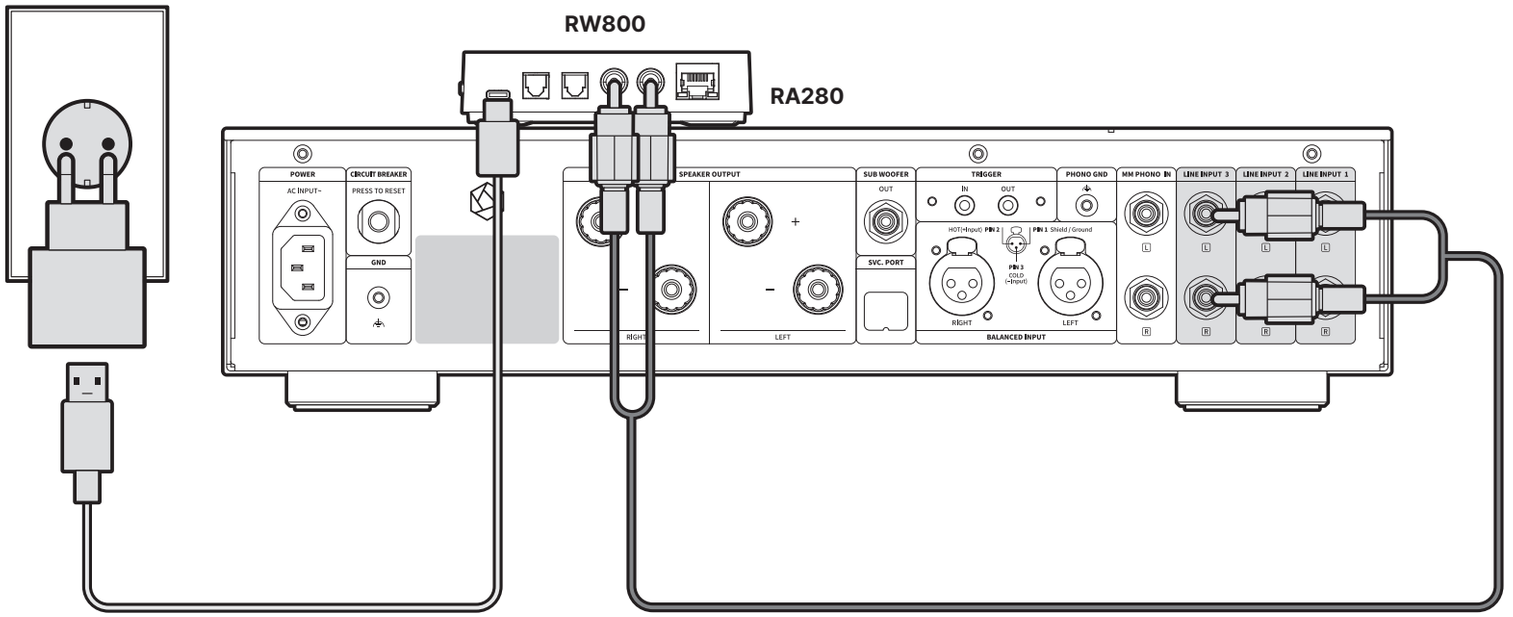
## 1. Product Design Method and Recommended Installation Location

- This product is designed to be used on a table or shelf.
- This product may malfunction in cold or hot weather.
  (Operating temperature: 0°C – 40°C, Storage temperature: -10°C – 50°C)
- If the space where the product is installed is small, be sure to provide adequate ventilation. A longer operating life is ensured when electronics are properly ventilated and maintained so that they do not overheat more than necessary.
- The figure below shows the minimum ventilation requirements of the product.
- Leave a space of 25 mm on both side of and above the product for airflow.
- Leave a space of 90 mm behind the product for airflow and cabling.

Concentric Plug

RW800

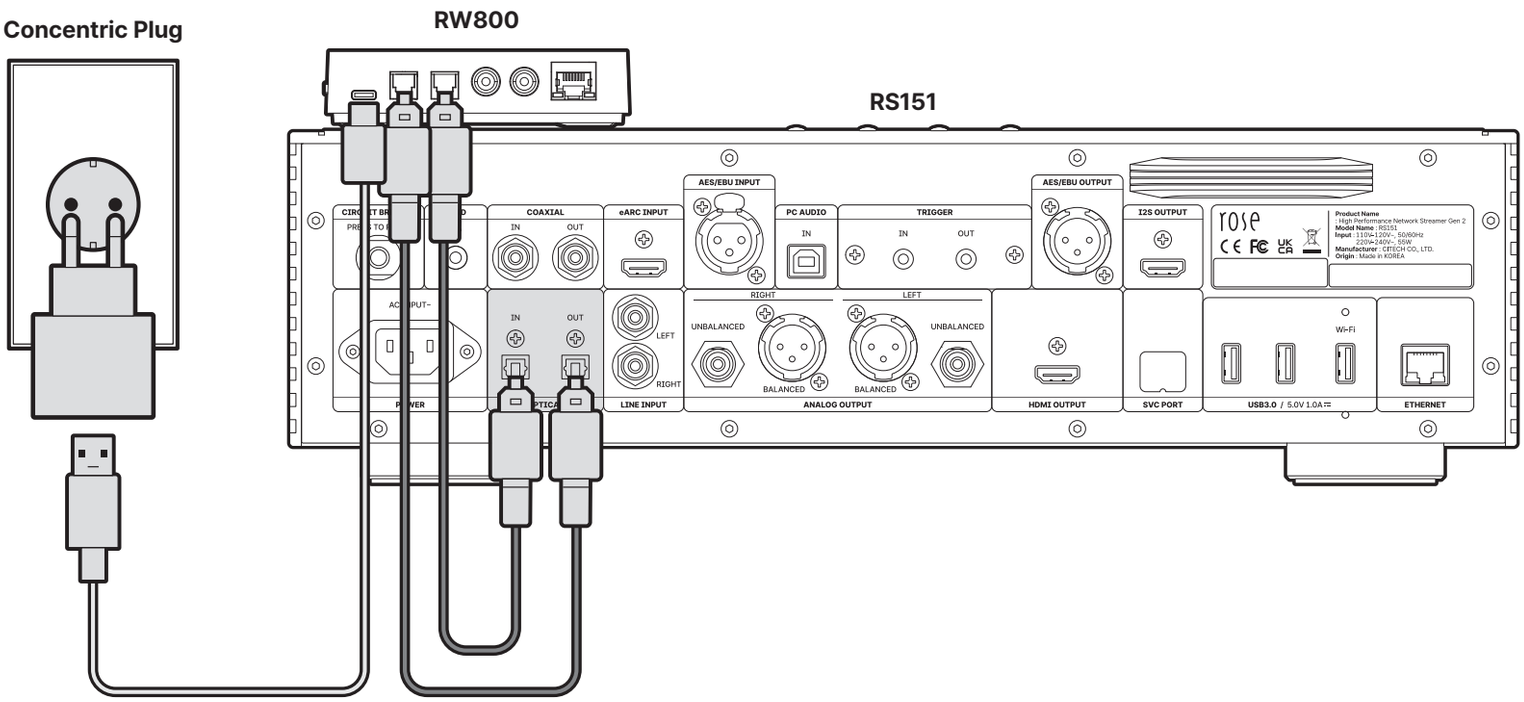
RA280




Concentric Plug

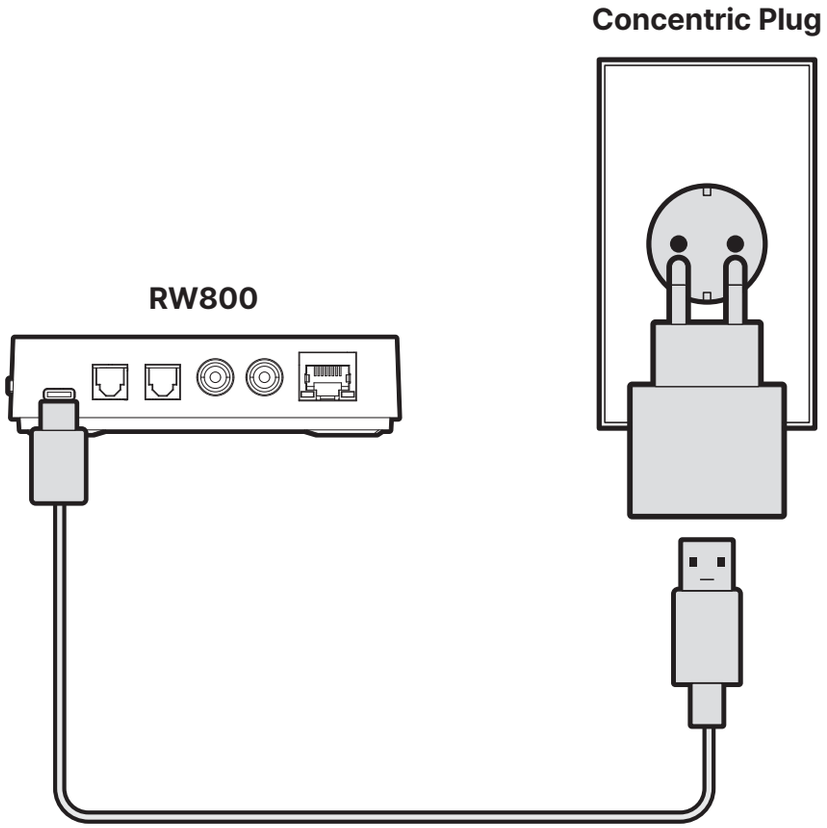
RW800

RS151



# 2. How to Connect the Power

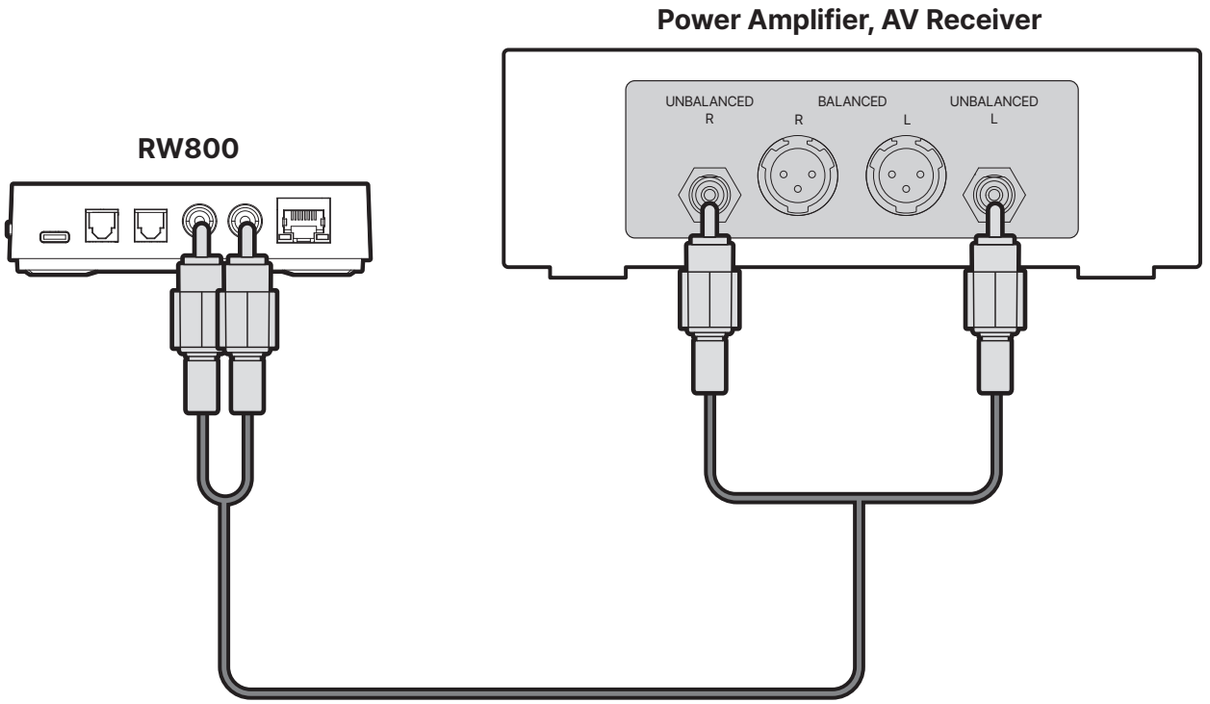
- Supply power using a USB 3.0 port or an adapter rated 5 V/1.5 A or higher.
- After confirming that the blue LED on the front panel is illuminated, proceed with setting up the network via the ROSE AIR app.



# 3. How to Properly Connect the Rear Ports and Cables

## 3-1. Connection Between the Analog Output Port and the Power Amplifier or AV Receiver

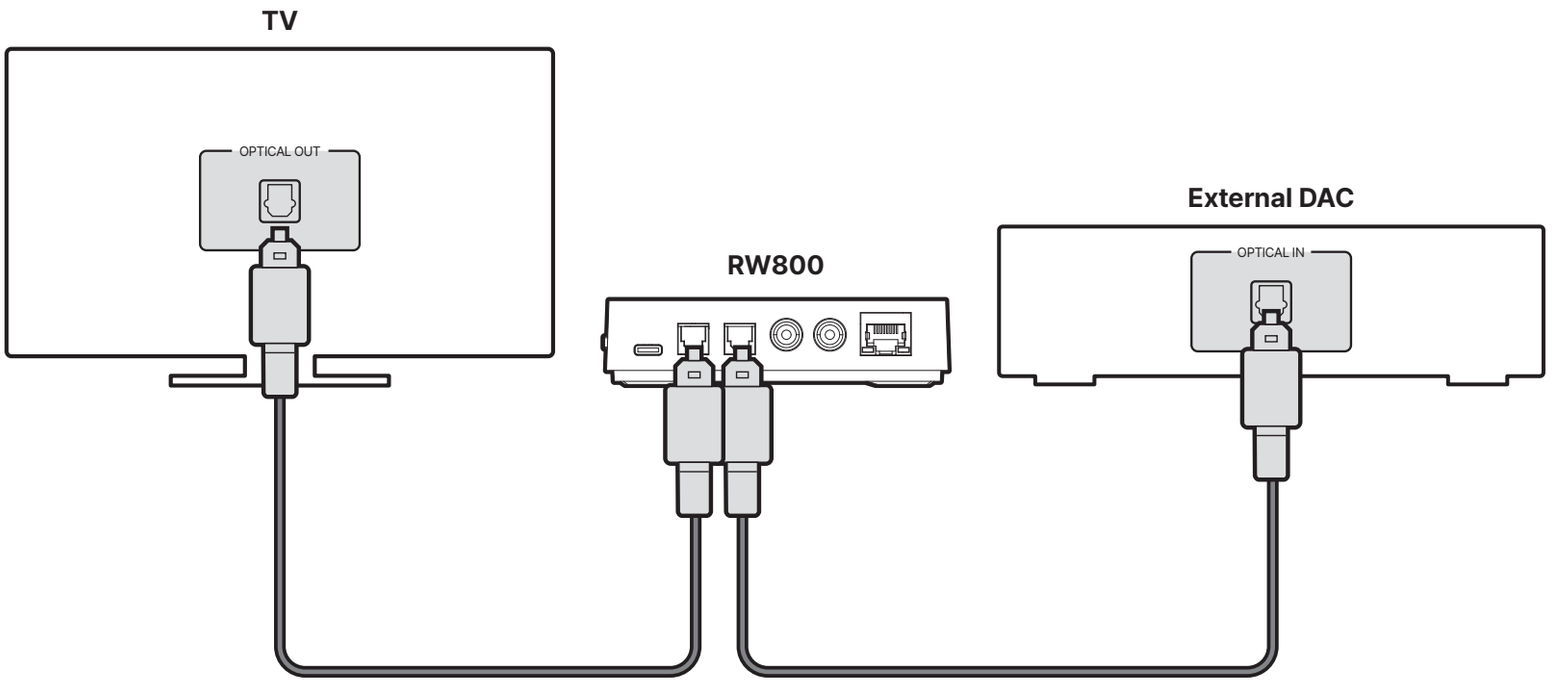
- You can connect the analog (BALANCED/UNBALANCED) audio output of this product to the analog input port of the power amplifier or AV receiver as shown in the figure below.
- The analog audio output volume of the device can be adjusted through the level settings in the ROSE AIR app.




⚠ **Caution:** Before connecting this product to the power amplifier, set the volume of the product to mute or below level 5, then connect it using an interconnector. If you connect the cable while the product is playing music at a high volume, a loud shock sound may occur.

## 3-2. Connection Between the Digital In/Output Port and the Audio Device (TVs or Devices That Provide Digital In/Output Capabilities)

- You can connect the digital in/output port of an external device to the digital (OPTICAL/COAXIAL) in/output port of this product as shown in the figure below.
- This product can reproduce linear PCM signals with sampling frequencies of 44.1kHz, 48kHz, 88.2kHz, 96kHz, 176.4kHz and 192kHz.
- When using digital input as a source, you need to switch the input source to 'Optical In' in the In/Out Settings of the ROSE AIR app.
- To export digital output, you must activate the output mode as 'Optical Out' in the In/Out Settings of the ROSE AIR app.
- You can change in the ROSE AIR app, or with the remote control.




⚠ **Caution:** Do not input signals other than linear PCM signals such as Dolby Digital, DTS, and AAC to this device. Doing so may cause noise and damage to the speakers.

# 4. How to Connect the ROSE AIR app

- This product is equipped with a dedicated remote app for convenient control.
- The ROSE AIR app supports Android and iOS devices and can be downloaded via the QR code.

GET IT ON Google Play

Download on the App Store

## 4-1. How to Set Up Your Device via the ROSE AIR app

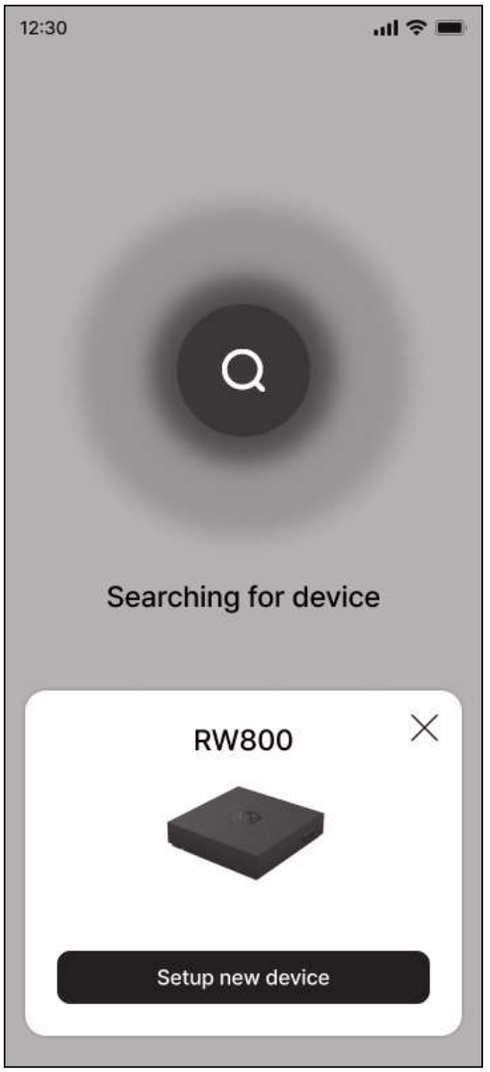
- Connect the product via Device Discovery in the ROSE AIR app, then perform the initial setup.

※ The ROSE AIR Lite and the mobile/tablet must be connected to the same network.

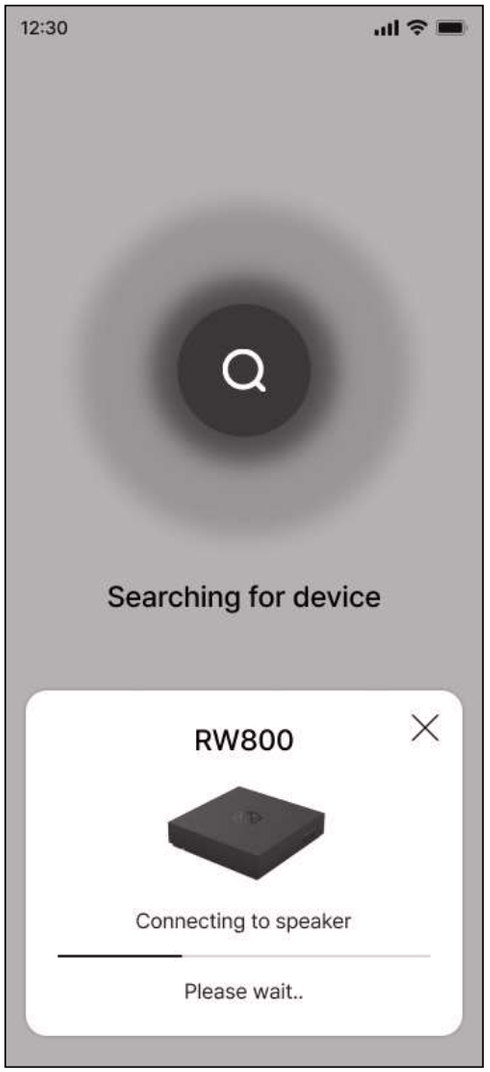
**4-1-1.**




**4-1-2.**




**4-1-3.**



## 4-2. Pairing the RW800 with the Remote Control

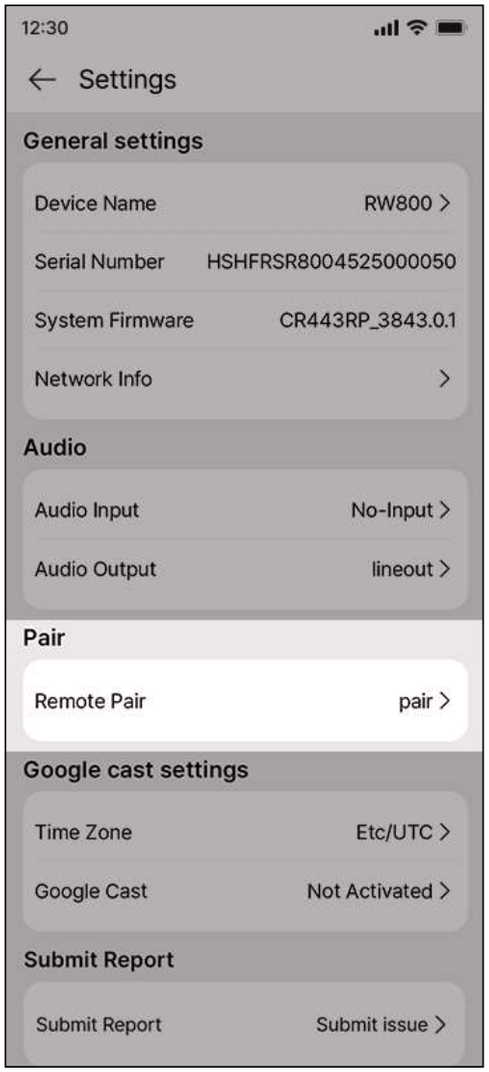
**4-2-1.** After selecting the device, tap the ‘Settings’ icon at the top right to enter the settings page, then select Remote Pair.

**4-2-2.** Tap Continue, then press and hold both the 8 (Source Switch) and 10 (Bluetooth Switch) buttons on the remote control simultaneously for 3 seconds to enter pairing mode.
(The white LED on the remote will start blinking.)

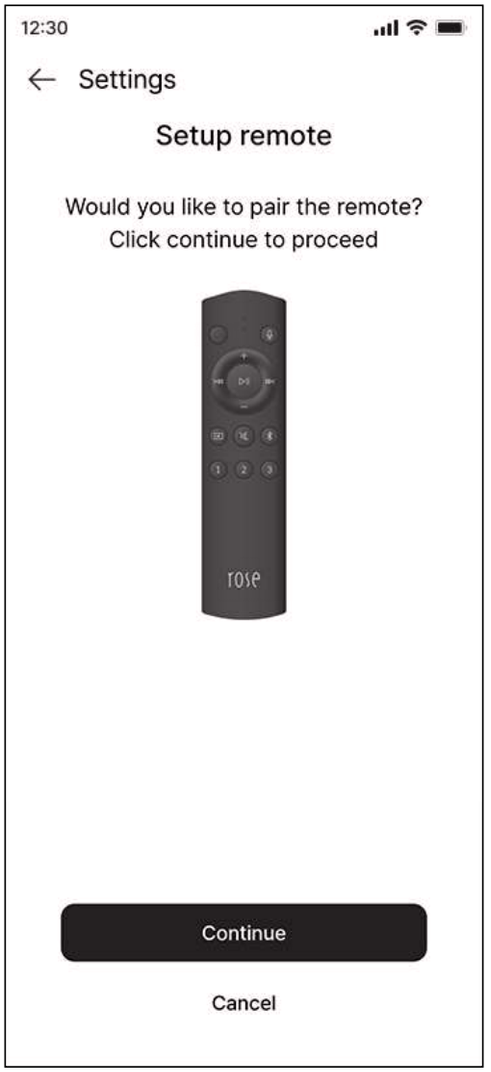
**4-2-3.** Select the remote control to pair.

※ For detailed information about the remote control, refer to “Locations/Functions of Buttons and Ports” – “Remote Control” (p. 11).

**4-2-1.**




**4-2-2.**




**4-2-3.**



# 4-3. Network Connection

- This product can connect to wired/wireless networks.

※ This product uses TCP/UDP communication for optimal functionality.

## 4-3-1. Ethernet Connection (Wired)

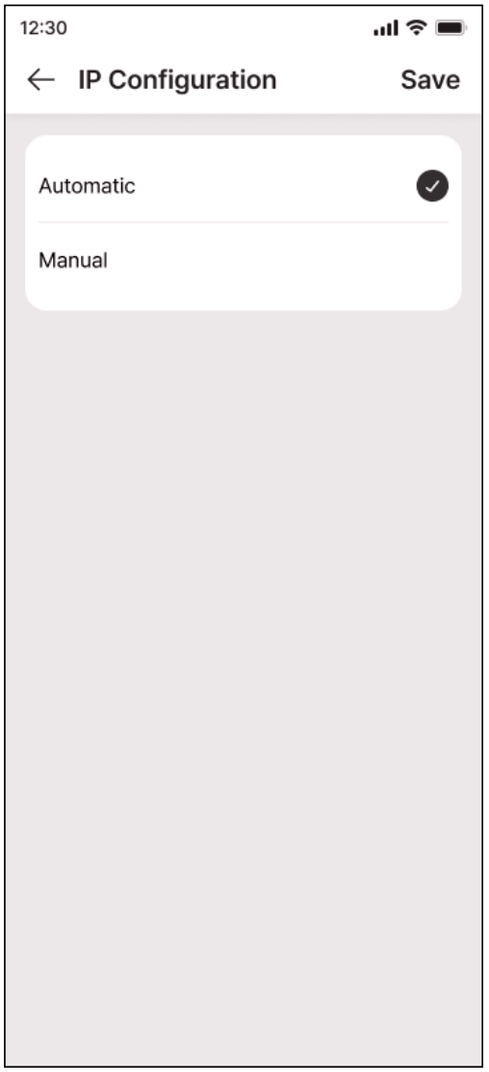
- When an Ethernet cable is connected, the wired connection takes priority over any wireless connection.
- When an Ethernet cable is connected, the ROSE AIR Lite is automatically connected using DHCP, and Ethernet static IP configuration is also supported.

※ To disconnect the network, select "Forget Network" at the bottom of the page.

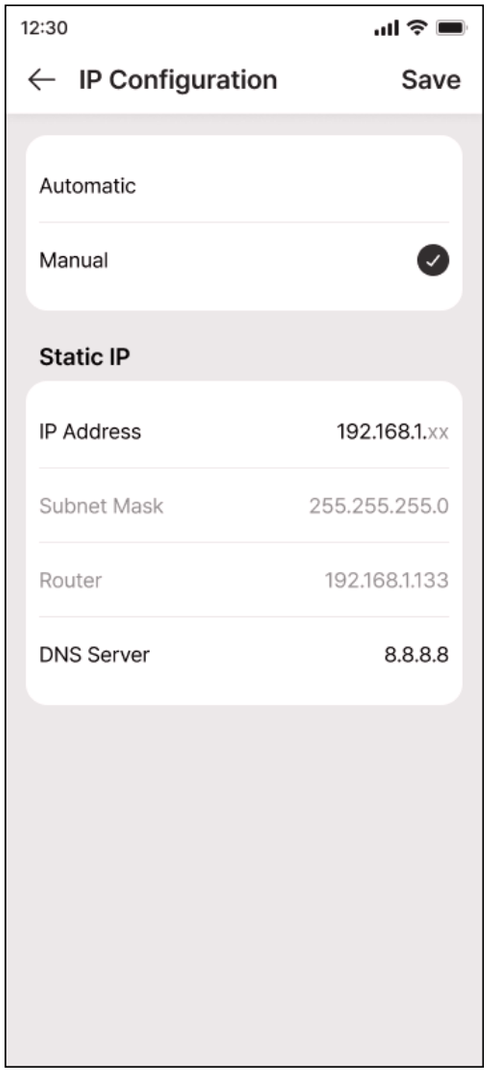
**4-3-1-1.**




**4-3-1-2.**




**4-3-1-3.**

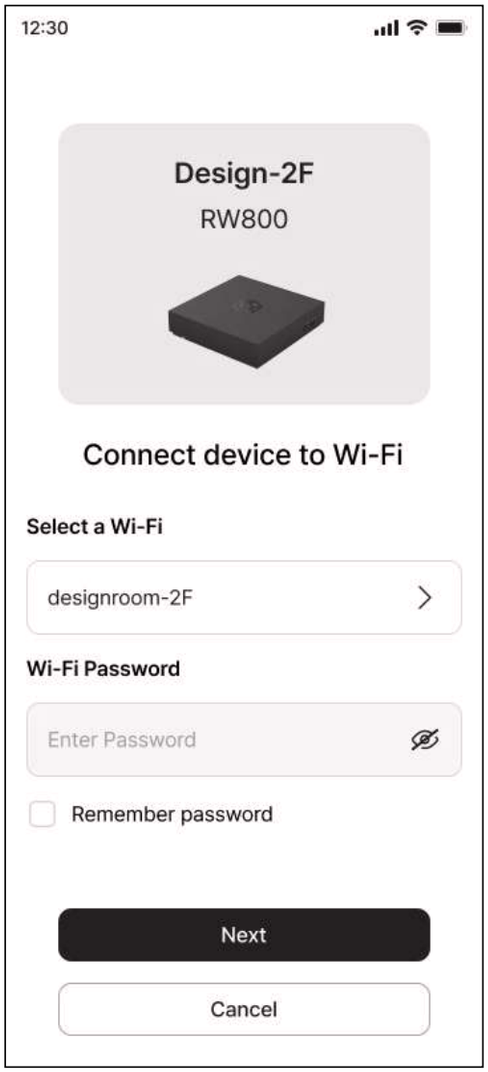


## 4-3-2. Wi-Fi Connection (Wireless)

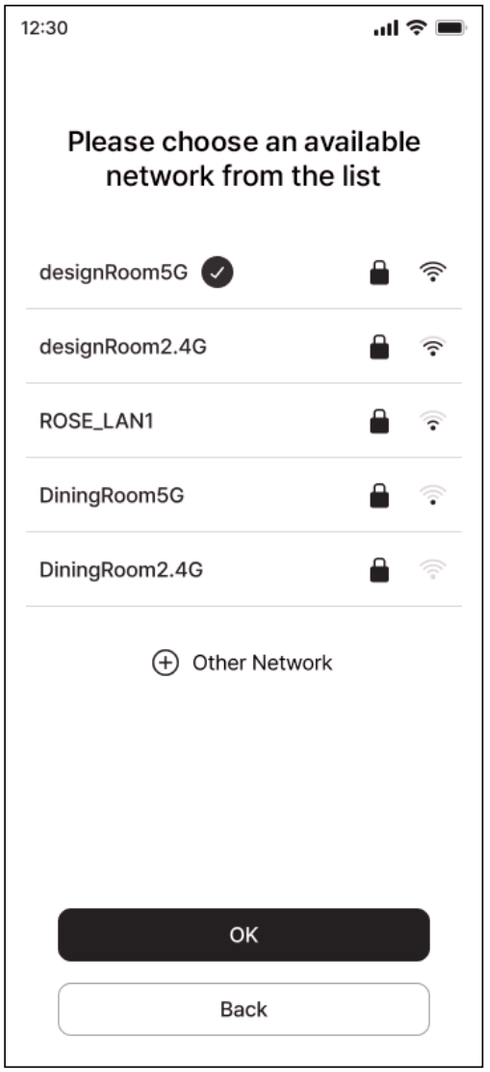
- Network setup is available when the front LED is blinking white.

※ To ensure a smooth setup, make sure to have the network password ready before setting up Wi-Fi.

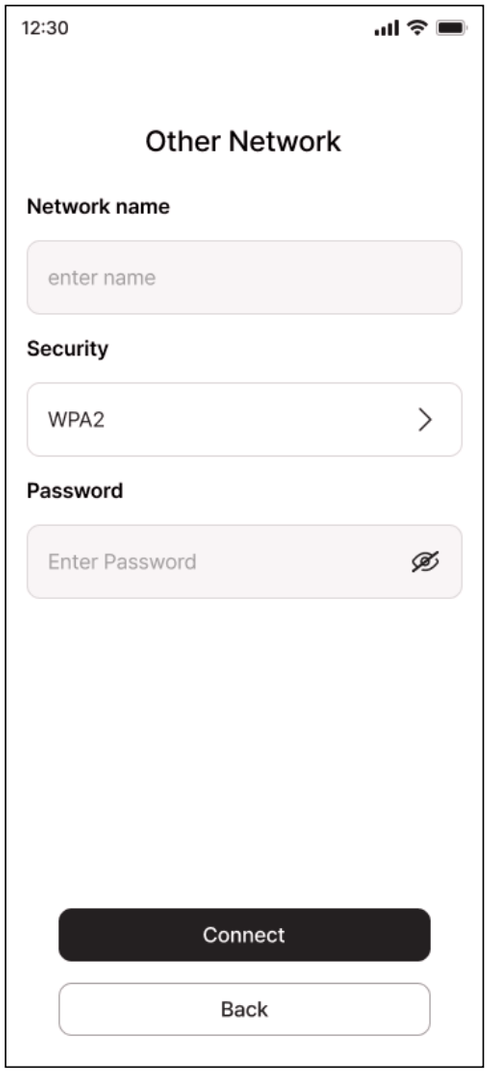
**4-3-2-1.**



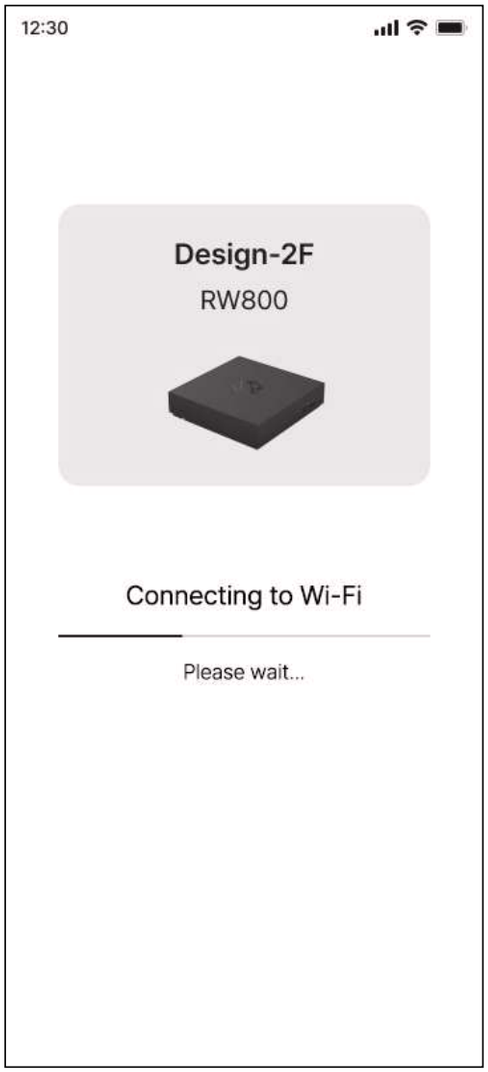

**4-3-2-2.**




**4-3-2-3.**



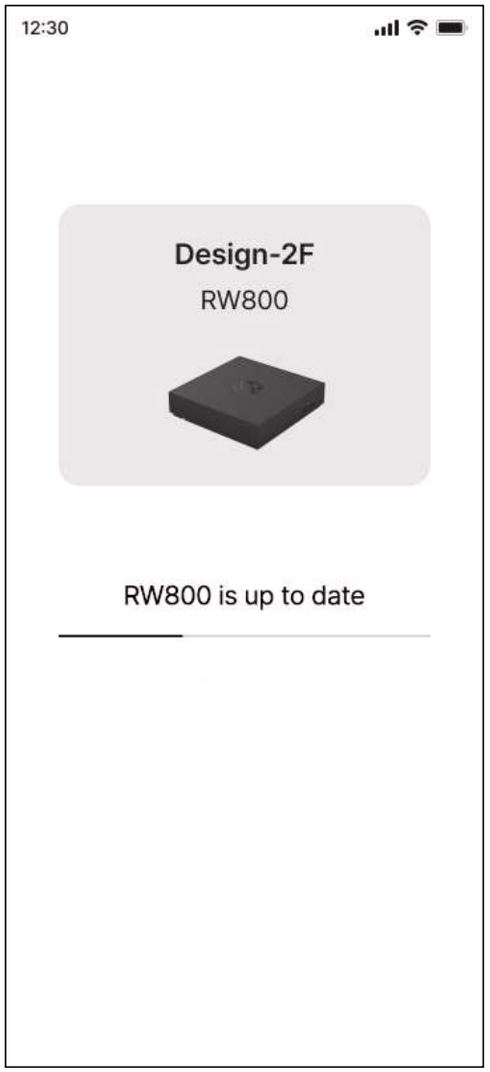
**4-3-2-4.**




**4-3-2-5.**

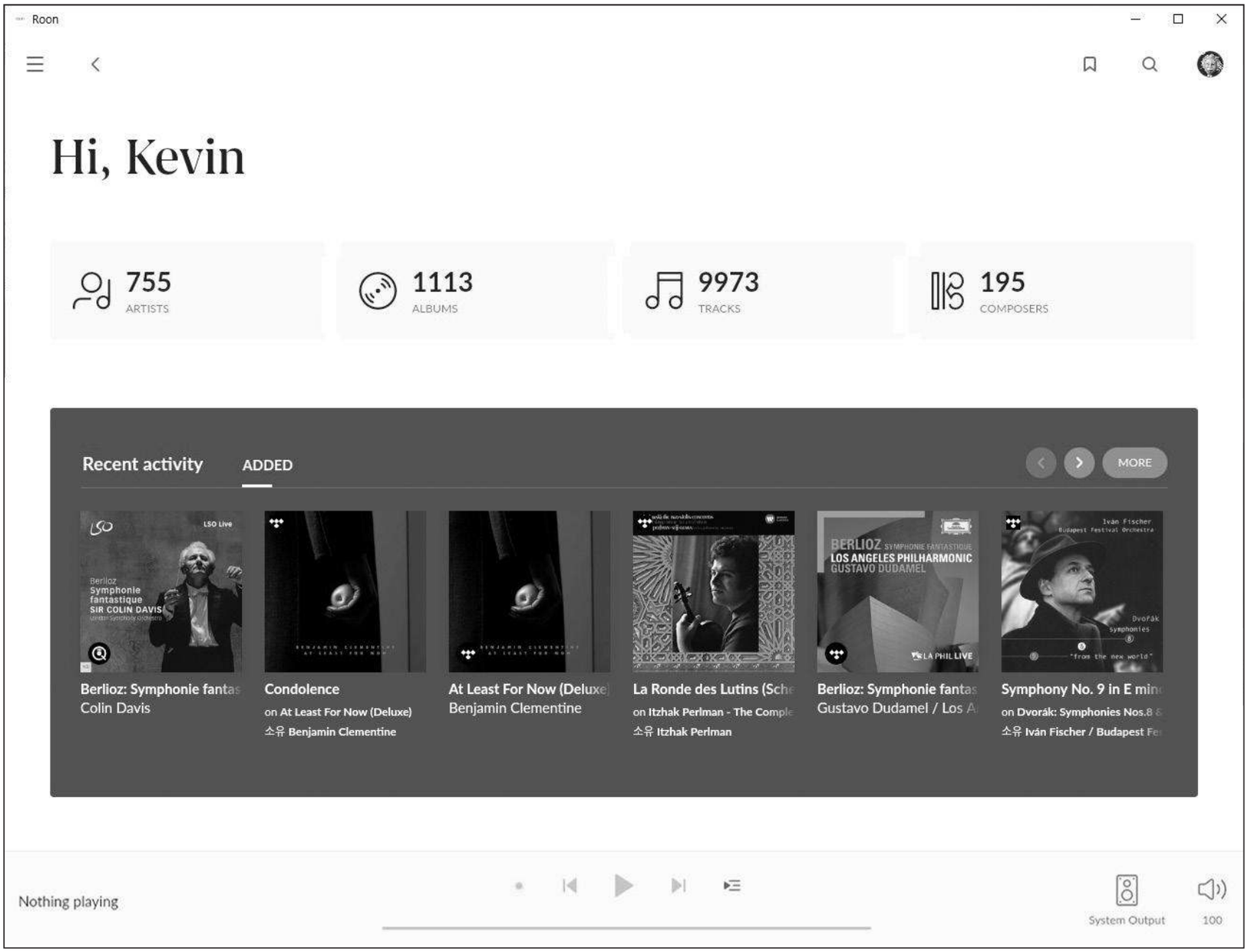



**4-3-2-6.**

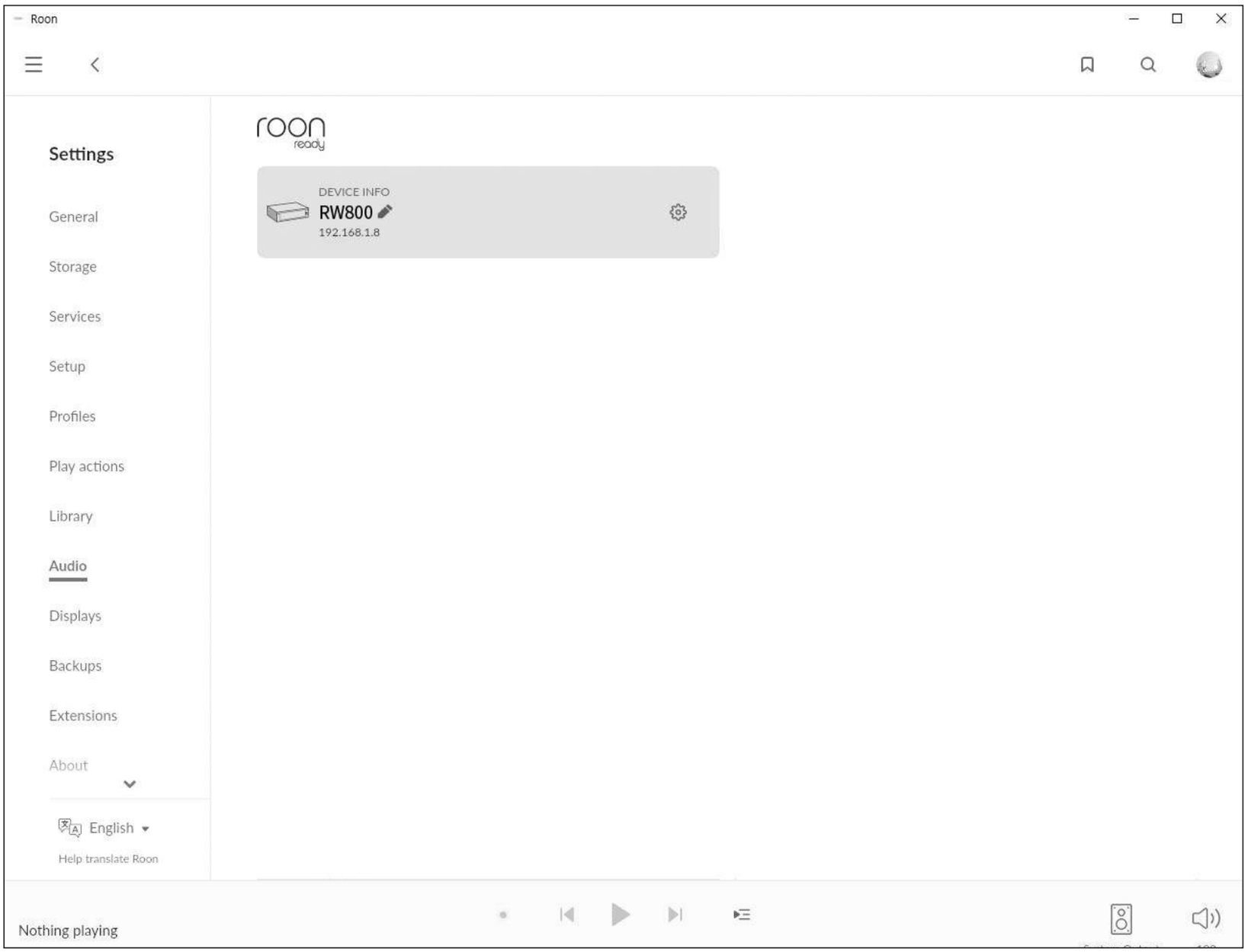


# 5. How to Connect to RoonReady

- To use Roon, you must first create an account by accessing the website. Download RoonCore and install the software on your PC. You can access it by entering the URL(https://roon.app/en/) into your browser or by scanning the QR code on the right.
- You can see a variety of music available on RoonCore.



• Select this product under Settings - Audio.




• Once the connection with ROSE is complete, you can play and listen to music on RoonReady.

※ To control this product from RoonReady, both the product and RoonReady must be connected to the same network.

# In/Out Settings (ROSE AIR app)

- On the playback screen, select the settings icon to go to the In/Out Settings menu.
- In the In/Out Settings menu, you can activate the desired audio terminal by selecting it. A red check mark indicates the activated terminal.
- Line Out and Optical In can be activated simultaneously.

## 1. Bluetooth Pairing

- Press and hold the Bluetooth pairing button located on the right side of the product for approximately 3 to 7 seconds. The blue LED will light up.
- Perform a Bluetooth search on your device and pair it with RW800.

※ Refer to “Locations/Functions of Buttons and Ports” – “Right Side of the Product” (p. 9).

### 1-1. RW800 Pairing via Remote Control

- Press the Bluetooth button on the remote control. The blue LED will light up.

※ For detailed information about the remote control, refer to “Locations/Functions of Buttons and Ports” – “Remote Control” (p. 11).

### 1-2. RW800 Pairing via ROSE AIR app

- When Bluetooth In is selected in the In/Out Settings of the ROSE AIR app, the blue LED lights up.

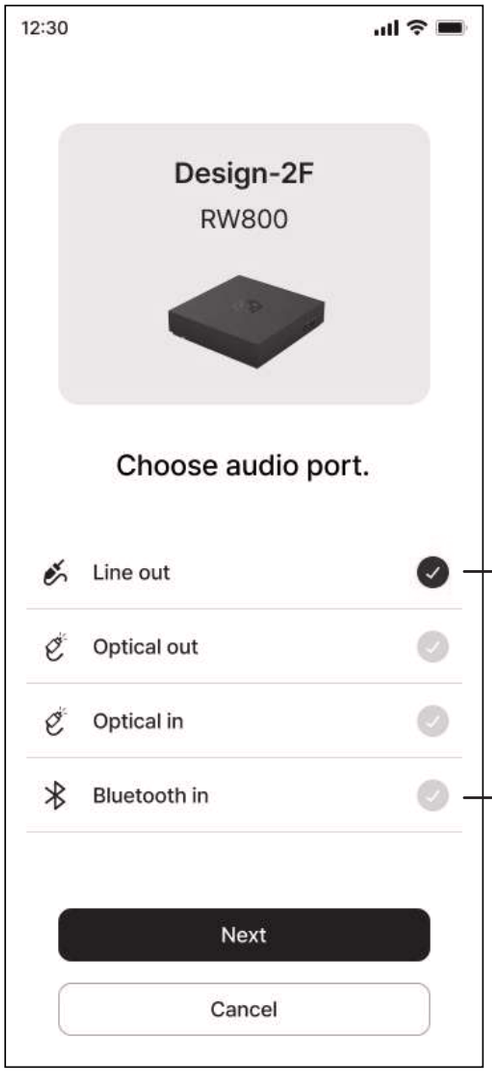
# 2. Line Out

- Connect the analog input of an external device to the LINE OUT terminal of this product, then select Line Out in the ROSE AIR app.

# 3. Optical In/Out

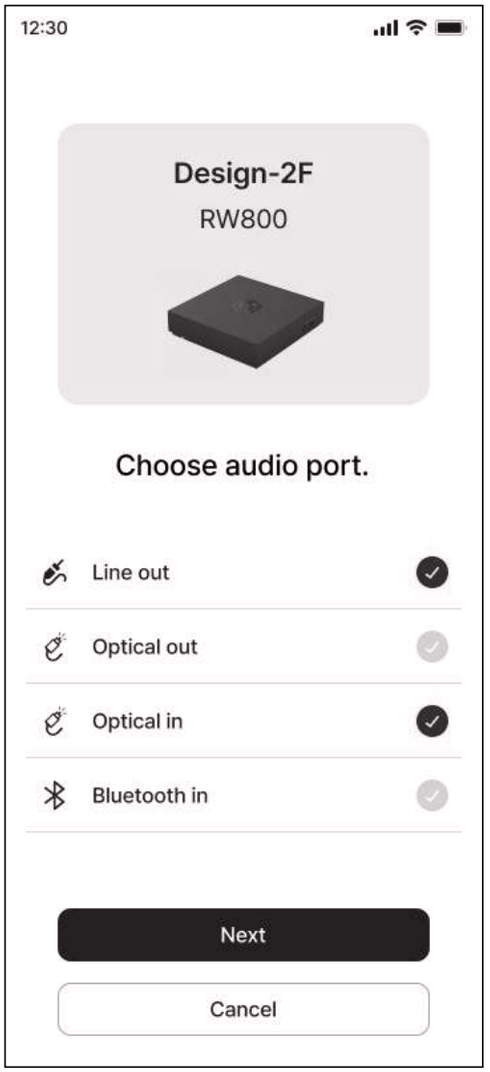
- Connect the digital input or output of an external device to the OPTICAL IN or OPTICAL OUT terminal, then select Optical In or Optical Out in the ROSE AIR app.

**- In/Out Settings -**




Select the AUDIO PORT to use.

**- Screen when activated - simultaneously**



# Supplementary Information

## 1. Firmware Update

⚠ **Caution:** Never disconnect the product from power during the update, as doing so may cause problems.

### 1-1. Run OTA Update

- RW800 updates are performed automatically once network setup is complete.
- The LED blinks orange during the OTA process and the ROSE AIR Lite automatically reboots when the OTA update is complete.

## 2. Factory Reset

- This product can be reset or restored to default settings.
- If the product does not operate properly or if an Internet firmware upgrade fails, a factory reset is recommended.
- During a factory reset, all user settings are reset, including network (Wi-Fi, Ethernet static IP), Bluetooth pairing, device name, Google Cast, and audio in/output settings. The ROSE AIR Lite must be reconfigured afterwards.

**2-1.** Press and hold the Reset button for 3 to 10 seconds. The LED/power will turn off and then turn on again.

**2-2.** When the blue LED lights up and the boot process is complete, the white LED will blink.

**2-3.** Complete the initial setup before using the product.

# Connectivity

- This product allows you to stream and enjoy content from frequently used apps.

## Apple AirPlay

Apple AirPlay is a high-quality streaming technology based on AirPlay 2 certification, allowing consistent, high-quality sound in a multiroom environment.

## Google Cast

You can easily cast music from a smartphone, tablet, or PC. Playback is flexible, and the audio quality remains unchanged.

## TIDAL Connect

With TIDAL Connect, you can select music in the TIDAL app and play it directly on the RW800.
It supports lossless (FLAC) and high-resolution audio with stable sound quality.

## Qobuz Connect

With Qobuz Connect, you can select music in the Qobuz app and stream it directly to the RW800 on the same network. It supports lossless (FLAC) and high-resolution audio streaming.

## Hi-Res Audio

Hi-Res Audio delivers greater sound quality than CDs, with richer detail and a more natural listening experience. The RW800 complies with Japan Audio Society (JAS) standards and supports wireless Hi-Res Audio playback up to 32-bit / 384 kHz.

## Spotify Connect

With Spotify Connect, you can select music in the Spotify app on a smartphone, tablet, or PC and stream it directly to the RW800 on the same network. It supports Spotify's lossless (FLAC) streaming and stable, high-quality audio playback.

## Roon Ready

With Roon Ready, you can connect your device to a Roon Core over the network and use it as an audio output device with RAAT (Roon Advanced Audio Transport). To ensure lossless and high-resolution playback, music selected in the Roon app is streamed directly to the RW800.

# 1. Apple AirPlay

- Using AirPlay, you can stream music or audio from iOS, Mac, or PC devices, as well as from Apple TV.
- Some apps, such as Apple Music, Spotify, and Amazon Music, allow direct audio streaming via AirPlay.

### Starting AirPlay Streaming on iPhone or iPad

1. Swipe down from the top-right corner of the iPhone or iPad screen to open Control Center.
2. Select the audio card in the upper-right area, then tap the AirPlay icon.
3. Select one or more RW800 devices to stream the same audio simultaneously via AirPlay.

# 2. Google Cast

- After the music starts playing, use your mobile/tablet, or computer as a remote control to play music on the ROSE AIR Lite.

### Google Cast Multiroom Configuration

1. Make sure your playback device is on the same network as your device.
2. Open your Google Home app.
3. Tap Settings >Devices, groups & rooms >Speaker groups >Create speaker group.
4. Tap each device that you want to add to the group. A check(V) will appear next to each selected device.
5. Tap next enter a name for your group tap save.
6. From any Google Cast supported app, you can find the Google Cast symbol, if it is on the same network as your device. Simply press the logo and choose the group name for multiroom streaming. Select your device and start listening.

# 3. Spotify Connect

Use your phone, tablet or computer as a remote control for Spotify. Go to spotify.com/connect to learn how.

The Spotify Software is subject to third party licenses found here:
www.spotify.com/connect/third-party-licenses




# 4. Tidal Connect

- After the music starts playing, use your mobile/tablet, or computer as a remote control for TIDAL Connect to play music on the ROSE AIR Lite.

1. Connect your mobile/tablet to your Wi-Fi network.
2. Open up the TIDAL app on mobile/tablet using the same Wi-Fi network.
3. Tap the Audio Output icon and choose the ROSE AIR Lite you want to play music on.
4. The music will now stream directly from Qobuz to the ROSE AIR Lite, and you can control it from the app.

# 5. Qobuz Connect

1. Connect your mobile/tablet to your Wi-Fi network.
2. Open up the Qobuz app on your mobile/tablet using the same Wi-Fi network.
3. Tap the Audio Output icon and choose the ROSE AIR Lite you want to play music on.
4. The music will now stream directly from Qobuz to the ROSE AIR Lite, and you can control it from the app.

# Product Specifications

## Line Outputs

| | |
|---|---|
| **Impedance** | 10Ω |
| **Output Level** | 2Vrms |
| **THD+N** | 0.0008% (1kHz, 2Vrms) |
| **Signal to Noise Ratio** | 119dB |
| **Dynamic Range** | 120dB |
| **Stereo Crosstalk** | 130dB |
| **Frequency Response** | 10Hz – 50kHz (+/-1dB) |

## Sampling Rate

| | |
|---|---|
| **PCM** | 8kHz – 384kHz(24/32bit per Sample) |
| **DSD** | up to DSD128(5.6MHz) |

## Supported File Formats

| | |
|---|---|
| **Audio** | MP3, MP4, AAC-LC, AAC-HE, AAC-LTP, HE-AACv1, HE-AACv2, LPCM, AIFF, AMR-NB, AMR-WB, FLAC, OGG-Vorbis, WAV, ALAC, Opus and APE |

## Input

| | | |
|---|---|---|
| **Digital** | Optical | PCM 32bit/192kHz |

## Outputs

| | | |
|---|---|---|
| **Digital** | Optical | PCM 32bit/192kHz |
| **Analog** | Unbalanced | |

## Network

| | | | |
|---|---|---|---|
| **Connectivity** | Ethernet | | 10/100 BASE-T(1Port) |
| | Wi-Fi | | Dual Band 802.11 a/b/g/n/ac |
| | Bluetooth | | V5.2 (A2DP1.4, Sink, AVRCP v1.6.2) |
| **Operation Frequency (Max Power)** | Wi-Fi | 2.4G | 2,412 – 2,472MHz (13.9 dBm) |
| | | 5.G | 5,150 – 5,350MHz (13.36 dBm) |
| | | 5.8G | 5,725 – 5,875MHz (7.52 dBm) |
| | Bluetooth | | 2,402 – 2,480MHz (8.6 dBm) |
| **Streaming Protocol** | Bluetooth, GC4A, AirPlay2, DLNA/UPnP, Roon Ready, Spotify Connect | | |

## Power

| | | |
|---|---|---|
| **Input Voltage** | DC5V, 1.5A | |
| **Power Consumption** | Network Standby | < 1.6W |
| | Idle | < 2.0W |
| | Playback | < 2.5W |

## Environmental

| | |
|---|---|
| **Operating ˚C** | 0˚C – 40˚C |
| **Storage ˚C** | -10˚C – 50˚C |

## Physical

| | |
|---|---|
| **Dimension** | 110(W) × 115.5(D) × 27(H) mm |
| **Weight** | 245g |
| **Material** | PC/ABS Blend |
| **Finish** | Black |

※ The 5250 to 5350 MHz frequency range is restricted for indoor use.

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | AT | BE | BG | CH | CY | IE | IS | IT | LT | LI | LU |
| | CZ | DE | DK | EE | EL | LV | MT | NL | NO | PL | PT |
| | ES | FI | FR | HR | HU | RO | SE | SK | TR | SI | UK(NI) |
| | UK | | | | | | | | | | |

# Quality Guaranteed

| | |
|---|---|
| **Model Name** | RW800 |
| **Purchase Date** | DD / MM / 20YY |
| **Place of Purchase** | Shop Name |
| | Contact Address |
| **Serial No.** | |
| **Contact Address** | |
| **Warranty Period** | Until 2 years from the date of purchase |

- Name of the Company that Received the Conformity Assessment: CITECH Co., Ltd.
- Manufacturer/Country of Manufacture: CITECH Co., Ltd. / China
- Identification Code of the Certified Company: SYH
- Certification No.: R-R-SYH-RW800

**Product Website: www.hifirose.com**

- Get news about the latest events and new product information from ROSE through the newsletter.
- You can find an authorized dealer or reseller near you on the website.

## Things to Check Before Contacting the Service Center

- If the product does not operate properly during use, restart it. Pressing the Reset button briefly (for less than 3 seconds) forces the device to reboot.
- If the switch does not work while the product is in use, it may be because it was exposed to strong static electricity. Disconnect the power before starting again.
- If the product is used for a long time in a confined space that does not meet the product installation conditions (p. 12), it may generate heat and become hot, which will affect its life and performance. Always keep the ventilation openings on the top of the main body open so that the heat inside dissipates.
- If the transmission is unstable or a transmission or reception failure occurs when using the mobile app due to the nature of Wi-Fi communication, please move to another location and try to reconnect.
- If there is no output sound, check the In/Out Settings in the ROSE AIR app, and check that the speaker connection status and the volume control level are not set to “0”.
- If the remote control does not work, the battery may be empty. Replace it with a new battery.
- Content-specific files are optimized according to product characteristics, design specifications, and business needs. Therefore, even with the same content, there may be differences in volume, tone, etc., with other manufacturers and other models.

## Repair Service Guide

- **Free Repair**

Limited to naturally occurring failures within one year from the date of purchase, which is the warranty period of the product.

- **Paid Repair**

The actual cost of repair (including part costs) will be charged if the warranty period has expired or during the warranty period in the following cases.

- Failure due to consumer negligence during use
- Repairs or modifications made by persons other than company engineers
- Failure or damage caused by an abnormality in the power supply
- Failure due to a natural disaster

- **Repair Service Application Guide**

If a failure occurs during use, stop using it immediately and consult with the place of purchase or the customer support office of the company first.

- **Information Required for Reporting**

- Model name and serial number (manufacture date)
- Place and date of purchase
- Consumer information including contact information and address
- Symptoms of failure
- All other matters necessary for the repair service

- **Precautions for Product Delivery to the Service Center**

When delivering the product by courier, be sure to pack it in the original box and inner protective material to prevent damage. Please note that we are not responsible for damage to the product during transportation in other packaging.

## Regulatory Information

- Authorized Distributors in Europe

| Distributor / Address | Tel. | URL |
|---|---|---|
| **ROSE X PIEGA**<br>Bahnhofstrasse 29, CH-8810 Horgen, Switzerland | (+41) 44 725 90 42 | https://rosexpiega.com/ |
| **Elite Diffusion**<br>189 Boulevard Bremont 95320 st leu la Forêt, France | (+33) 01 34 50 22 22 | https://www.elitediffusion.com/ |
| **Henley Audio**<br>Unit B, Park 34, Collett, Didcot, Oxon, OX11 7WB, UK | (+44) 01235 511166 | https://www.henleyaudio.co.uk/ |
| **Polaris Audio SRL**<br>Via Matteo Babini, 2800139 - ROMA (RM), Italy | (+39) 06 91 650 8973 | https://www.polarisaudio.it/en/ |
| **Audio Klan**<br>ul. Gen. Władysława Andersa 12 lok.LU2, 00-201 Warszawa, Poland | (+48) 22 777 99 25 | https://audioklan.pl/ |

- CE Declaration

Hereby, Citech Co., Ltd. declares that the radio equipment type RW800 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: https://hifirose.com/support/notice/901

This product and, if applicable, the supplied accessories are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHs Directive 2011/65/EU.

- WEEE

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

- SCAN QR for Regulatory Info.

Scan the QR code on the product label to access regulatory information.



## UK PSTI Statement of Conformity

We, Citech Co., Ltd., hereby declares that this product complies with the applicable security requirements set out in Schedule 1 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023 at the time of this Statement, required by the UK government in the Product Security & Telecommunications Infrastructure Act 2022.

Citech Co., Ltd. will provide software security updates for this product as described on this webpage:

https://hifirose.com/Legal/

If you detect a vulnerability with this product, please contact us following the guidance covered on this webpage:

https://hifirose.com/support/security-issues

※ This statement was last updated on April 4, 2024.

**HiFi ROSE / CITECH**